

Hi, we are UK Power Networks, we deliver electricity to your home. Power cuts don't happen very often but we understand that they can be worrying.



Do you need extra support during a power cut? We can help, our services are free to customers who need it.

[Click here to find out more about this free support](#)

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[See a full list here](#)

What help should I expect to get?

- A priority number that you can call 24 hours a day
- A dedicated team who will contact you to keep you updated during a power cut
- Tailored support if needed such as home visits, hot meals, advice and keeping your friends and relatives updated
- In certain scenarios we may also offer a free hotel overnight and transport to the hotel

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Keeping you updated during a power cut 24 hours a day:

- Call 105 or 0800 31 63 105
- ukpowernetworks.co.uk/powercut
- Text POWER and your postcode to 80876



Would you like us to text you if there is a power cut in your area? We can do this for free, simply send us your details at

ukpowernetworks.com/textsm if viewing on a mobile phone

ukpowernetworks.com/textsd if viewing on a computer/laptop or iPad

See the NHS & Met Office website to help you

[Visit our website](#)

Keep warm, keep well

[NHS Choices website](#)

Get ready for winter

[Met Office website](#)