

★ JOIN THE FIGHT ★

Suffolk Consumer Champion

Weekly Bulletin

17/02/2017

This week's top features



Bird Flu Update

Following the confirmation of the high pathogenic strain of Avian Influenza at the farm, near Redgrave, the culling of the birds has been completed.

Suffolk and Norfolk Trading Standards have been going door-to-door throughout the 3km Protection Zone to advise residents of the requirements, to establish the number of poultry that they own, and to ensure that they are complying with the legal requirements of isolating the birds and biosecurity measures.



Out of Date Food For Sale

Following a complaint received from a member of the public, Trading Standards officers have removed 88 meat and dairy products from a retailer in Ipswich after finding that they were

all past their 'Use By Date'.

The oldest item found was dated 14th August 2016. An investigation continues.

A 'use-by' date is about food safety and is used on foods that go off quickly (i.e. highly perishable), such as raw meat or fish, cooked sliced meats and dairy products.

Food on sale after the 'use by' date is deemed to be unsafe. The sale of unsafe food is an offence under the General Food Regulations 2004.



Fake Trading Standards Officers

We have been advised by Essex Trading Standards that they have received three reports of roofers calling at homes, claiming to be from Trading Standards.

The callers are claiming that a roofer who recently carried out work is being investigated. The caller claims that they can carry out a survey of the resident's roof and that they will be able to claim compensation as part of the investigation. They are then asking the resident for sums of around £2,000.

Trading Standards Officers are highly unlikely to visit a consumer's home unless they have already been asked to by the consumer or a trusted friend or relative.

Trading Standards Officers will NEVER ask a resident for money.

There are certain precautions that can be taken to guard against doorstep callers:

- Fit and use a door security chain when you open the door.
- Check the identification of a caller by ringing their employer. Use the telephone number from your telephone book and not one they might supply.
- Do not let anyone carry out work on your house until you get a second opinion, and never agree to callers who say "we are only in the area today".
- Never keep large sums of money in the house and keep purses out of sight, not near the door.

Please report any suspicious traders to us via 03454 040506.

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Contact Us

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