

# ★ JOIN THE FIGHT ★

Suffolk Consumer Champion  
Weekly Bulletin

02/06/2017

## This week's top features



### Fake Watches

We have received a report of a gentleman selling 'Globenfeld' watches in car parks in Ransomes Euro Retail Park, Ipswich.

We have received various reports in the past of the same man in locations across Suffolk.

He can be extremely convincing, usually claiming to work for Globenfeld as a Sales Manager based in London, but is here in Suffolk for a promotion. He states that he only has a few watches left.

The price that he sells that watches for is around £40. The recommended retail prices for genuine Globenfeld watches start at £325, with most watches being sold for more than £400!

Please be especially cautious of any individual who approaches you and offers to sell you something at an incredibly reduced price.

**Trust your instincts - If it sounds too good to be true, it probably is!**

Anyone who is offered goods for sale out the back of a van, by a person who approaches them in the street, or uninvited at the doorstep, should be highly suspicious. Goods sold in this way may be stolen, counterfeit, unsafe or simply overpriced.

Our advice is simply never to deal with traders in this way and report the matter to us by calling the Citizens Advice consumer helpline on 03454 040506.



### **Rogue Solar Panel Companies**

Do you have solar panels? If so, please be aware that rogues are continuing to contact Suffolk residents who have solar panels.

The rogues are using a number of tactics including informing victims that their original installer has "gone bust" and therefore any warranty or insurance they took out is now void.

They offer to come and inspect the panels and then advise that the installation is dangerous. Reports that we have received show that they inform the resident that the cost of repair will be between £2,000 and £6,000.

If you are approached by a company who make claims about your solar panels, make some checks before handing over any money. Contact your installer to see if they are still in

business.

Please report any calls that you receive to us via 03454 040506.

**ROGUE SECURITY ALARM  
COMPANY CALLING SUFFOLK RESIDENTS:  
"WE'RE IN YOUR AREA TO  
INSTALL ALARMS FOLLOWING  
THE MANCHESTER ATTACK"**

#### Scam Calls

We've had reports of a rogue security alarm company calling Suffolk residents stating that they are supply deterrents, sophisticated alarm systems and panic alarms in light of the recent Manchester attacks.

Unfortunately it is a very common tactic of scammers to use a tragic event or natural disaster to their advantage.

If you receive a similar call, please report it to us via 03454 040506.

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