

★ JOIN THE FIGHT ★

Suffolk Consumer Champion

Weekly Bulletin

03/02/2017

This week's top features



Illegal Tobacco Video

Tempted to buy illegal tobacco? There is always a price to pay!

We have teamed up with Suffolk County Council's public health to [produce this video](#) to highlight the dangers of illegal tobacco. Please do share this to help get the warning out to as many people as possible.

How to spot illegal tobacco:

- Unrecognisable names, e.g.: Jin Ling, Raquel, Gold Classic, Richman, Capital, Camelford
 - Foreign language health warning
 - No picture in the health warning
- Unusual taste or smell
 - Prices usually less than £3.50 for a pack of 20

Report those selling illegal tobacco to Trading Standards via 03454 040506



Rogue Fish Sellers in Suffolk

They are back!!

We have received reports that they have targeted properties in Ipswich and Felixstowe in the last week.

This fish is generally of poor quality, unrefrigerated and short weight. The sellers often demand a cash or cheque payment and can be very persuasive in their selling techniques.

Although there are legitimate doorstep fish sellers operating in Suffolk, we advise residents to be cautious if approached by unfamiliar traders.

Please warn your neighbours and report any suspicious traders to us via Citizens Advice Consumer Service on 03454 040506.



Rogues targeting residents who have solar panels

We are receiving a number of reports from Suffolk residents who are being cold called from a company offering an energy saving device that can be fitted to their existing solar panel system.

If you receive a call or visit, please do be cautious and call us to report the details via 03454 040506.

News stories and sources of advice



[Product recalls](#)



[Suffolk Trading Standards News](#)



[Fraud and Scam Advice](#)



[Consumer Rights](#)



[National Trading Standards News](#)



[Safer Suffolk](#)

Contact Us

Call: 03454 040506

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www.suffolk.gov.uk/jointhefight



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